

## May 5<sup>th</sup> 2020

Dear Providers:

We are excited to announce we have resumed all Physical Therapy, Occupational Therapy (including hand therapy) and our Work Conditioning/Work Hardening program with extra precautions.

Effective immediately, we have increased our days and hours of operation. We will now be open Monday through Friday and have implemented several safety changes to meet your patient's Physical and Occupational Therapy needs.

Clients will be greeted with a warm welcome as always. They will see that there is a temperature self-check with a sanitization station. They will answer a few brief questions before they continue to our reception desk where they will notice our staff are wearing masks. Since we believe in a one-to-one ratio for physical therapy, we will never have large gathered groups. In addition, we have redesigned our Occupational Therapy gym to distance our injured workers. We believe everyone works together therefore each client will be assigned a sanitization bottle for their equipment.

As always, we are committed to serving our local area and are prepared for an influx of clients. We have updated Prehab and Physical Therapy protocols in place giving high risk clients the ability to access us through Telehealth.

As a new local business, we sincerely appreciate each and every referral and will always go above and beyond for our clients. As the only work hardening facility in Lewis County, we feel so fortunate to help getting these essential injured workers back to work faster and stronger than before!

Thank you so much for all your support. We look forward to speaking with you all soon. In the meantime, please feel free to call us anytime for anything at 360.513.7840.

Sincerely,

Cory and Andie Freeborn

"Tough Times Never Last, But Tough People Do!" -Robert Schuller

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